

From: Dave Beers
To: Microsoft ATR
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Subject: Pro-Microsoft

Beers

It is a tragedy that Microsoft, perhaps the most important and uniformly ethical company in the history of the US, continues to be targeted by incompetent competitors, lawyers, and other parasites who are effectively *killing the industry and world economy*.

Every industry in every sector has benefitted from Microsoft's unrelenting focus on doing what's right for the customer, regardless of cost to itself. All arguments within the company about what to do revolve not around how to eradicate competition, but how to do what's right for the customer - get them more features, more capacity for less money.

As a corporation, and as a group of individual employees, no company can claim a more serious and more tangible dedication to education, the arts and sciences, promotion of diversity, and other charitable and laudatory social causes.

As I am primarily an Apple-user, I have personally benefitted from extensive innovation on all three major platforms (windows, apple, and unix). My bias remains in favor of relatively blue-collar-behavior of IBM/Microsoft/Apple/Dell entities who keep their nose to the grindstone, continually investing in R&D in an endless pursuit of more benefits and better value for their customers, and to whom litigation is at the bottom of their priorities

It is unfathomable to me that any government or judicial entity would prefer to hear a story from entities like AOL/Sun/Oracle who have gone **years** without making any improvements in either the quality or the value of their own products, in favor of disparaging and litigating against Microsoft, and who spurn investments in R&D, preferring instead to invest in lobbyists, lawyers, and anti-MSFT marketing.

AOL with it's cross-media empire that includes controlling interest in cable companies and access to broadband distribution is by far the scariest entity - more so than Microsoft ever was, or could be - to those of us consumers who continue to get billed without recourse, months and years after trying to terminate a relationship with them.

Steve Case and Larry Ellison are the shady and unethical parasitic salesmen.

Bill Gates, Steve Balmer, Michael Dell, and Steve Jobs are creative geniuses and heroes.

.02 cents from: Dave Beers, Seattle WA

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